DISA

Defense Information Systems Agency

Department of Defense



ALFRED J. RIVERA

Principal Director, Enterprise Services

Mr. Rivera is the Defense Information Systems Agency (DISA) Principal Director for Enterprise Services. Assuming this position in January 2012, he has overall responsibility for the operations and sustainment of DISA's fourteen Enterprise Computing Centers and delivers Department of Defense's enterprise services that are under DISA's responsibility. As Principal Director, he leads approximately 3,800 personnel in the operations of the Department of Defense's combat support applications. These applications range from critical command and control systems supporting Combatant Commanders to mission critical logistics, financial, personnel readiness, and medical health systems supporting the Department's Services and Agencies. Mr. Rivera also provides key DoD mission critical

enterprise services to include Defense Enterprise Email (DEE), Defense Enterprise Portal Service (DEPS), mission essential content delivery and content management solutions for enterprise information sharing and Collaboration Services. Mr. Rivera is instrumental in providing key infrastructure services that have promoted the rapid implementation of cloud-based capabilities for DISA. Prior to this position and his position as Director, Computing Services, Mr. Rivera was the DISA Computing Services Chief Technology Officer (CTO). As CTO, he was responsible for providing technical guidance to the Director, Computing Services, and DISA leadership on datacenter policy and engineering direction. Mr. Rivera was responsible for establishing technical policy for the Directorate with regard to implementations, standardization, optimization and processing of mission critical information systems.

Prior to assuming his leadership positions with Computing Services, Mr. Rivera was Chief, Center for Combat Support, DISA WESTHEM. He was responsible for managing all aspects of information processing and information technology provided by DISA WESTHEM. This included day-to-day operations oversight and systems/program implementations. Upon his arrival to DISA in 1992, Mr. Rivera held various systems engineering positions in support of the Agency's Operations Directorate. In 1994, Mr. Rivera transitioned within the operations organization to the position of Chief of the Defense Megacenters Division, Deputy Director, Operations, Defense Information Systems Agency.

Mr. Rivera began his government career in 1985 as a systems engineer for the United States Army Information Systems Engineering Command (USAISEC) in Fort Huachuca, Arizona. He served as a Satellite Engineer supporting the Defense Satellite Communications System (DSCS) program and was the Senior Systems Engineer for the US Army Standard Installation/Division Personnel System (SIDPERS 3.0).

Mr. Rivera was born in Bisbee, Arizona, and graduated from Bisbee High School in 1980. He holds a Bachelor of Science degree from the University of Arizona in Mechanical Engineering and a Master of Science degree from the University of Maryland in Information Technology Management. He also completed the Senior Executive Fellows program at Harvard University, Kennedy School of Government, in 1996.

Mr. Rivera is the recipient of the 2006 Presidential Rank (Meritorious Service) Award and the 2009 Presidential Rank (Distinguished Service) Award.

Mr. Rivera currently resides in Maryland.

(Current as of July 2012)